



OUR COMMITMENT TO CLEAN

Your health and safety is top of mind for us. Choice Hotels takes pride in our hotels' long-standing dedication to, and intensive focus on, cleanliness—already part of our DNA and the DNA of the whole hotel industry. That's why we've introduced Commitment to Clean.

What Can You Expect From Us?

WE KNOW CLEANLINESS

We're doubling down with added educational resources, enhanced guidelines, and extensive cleaning and disinfecting best practices and protocols:

- Housekeepers are following a 150+ point cleanliness checklist
- We're using disinfectants recommended by the Public Health Agency of Canada throughout the hotel
- We're implementing new protocols to encourage social distancing, in accordance with the Public Health Agency of Canada's guidelines

MORE RESOURCES FOR OUR TEAM

We're staying on top of the latest information, providing our staff with access to up-to-date resources and training:

- Access to an online Cleanliness Hub, with new resources and best practices continually available
- Enhanced protocols from the Safe Stay initiative, developed in partnership with the Hotel Associations in both Canada and the United States
- A "Commitment to Clean Captain" at every Choice hotel, including ours, who will complete best-in-class training and incorporate new protocols into our hotel operations

COMMITMENT THAT YOU CAN SEE

You'll see our Commitment to Clean throughout your entire stay – from check-in to check-out:

- Hand sanitizer or wipes available in key areas of the hotel
- Individually wrapped breakfast items for a "grab and go" experience
- Heightened cleaning protocols for high-traffic areas and other high-touch surfaces
- Housekeeping "on-demand" so you can request additional toiletries, towels, linens or coffee without anyone entering your room

